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Field Service Procedure

Part Number: SP00263

Rev: -

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Client Database Patch (Sybase and MSDE)

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Client Database Patch (Sybase and MSDE)

Sybase Upgrade Procedure

This procedure includes instructions to upgrade the Saturn client database. This procedure is incomplete without first performing “Workstation Installation and Configuration” Supplement number 4118155.

Upgrade Preparation

1. Ensure Supplement 4118155, Rev. - (Workstation Installation and COnfiguration) has been completed.
2. Create a share directory on the server.
3. Copy the contents of the Sybase Patch CD to the newly created directory from the CD.

Sybase Upgrade Procedure

Workstation Upgrade Procedures

1. Hit CTRL-ESC.
2. Select Start, select Shut Down, then select Logoff.
3. End all task as required.
4. Logon as the local administrator (Logon: administrator Password: NAD123NAD123)
5. Using Windows explorer, map a network drive to the previously shared drive on the server.
6. Go to the mapped network drive.
7. Go to the Sybase directory.
8. At the Sybase ASA 7.0.4 EBF #3421 screen, execute 'Setup.exe'.

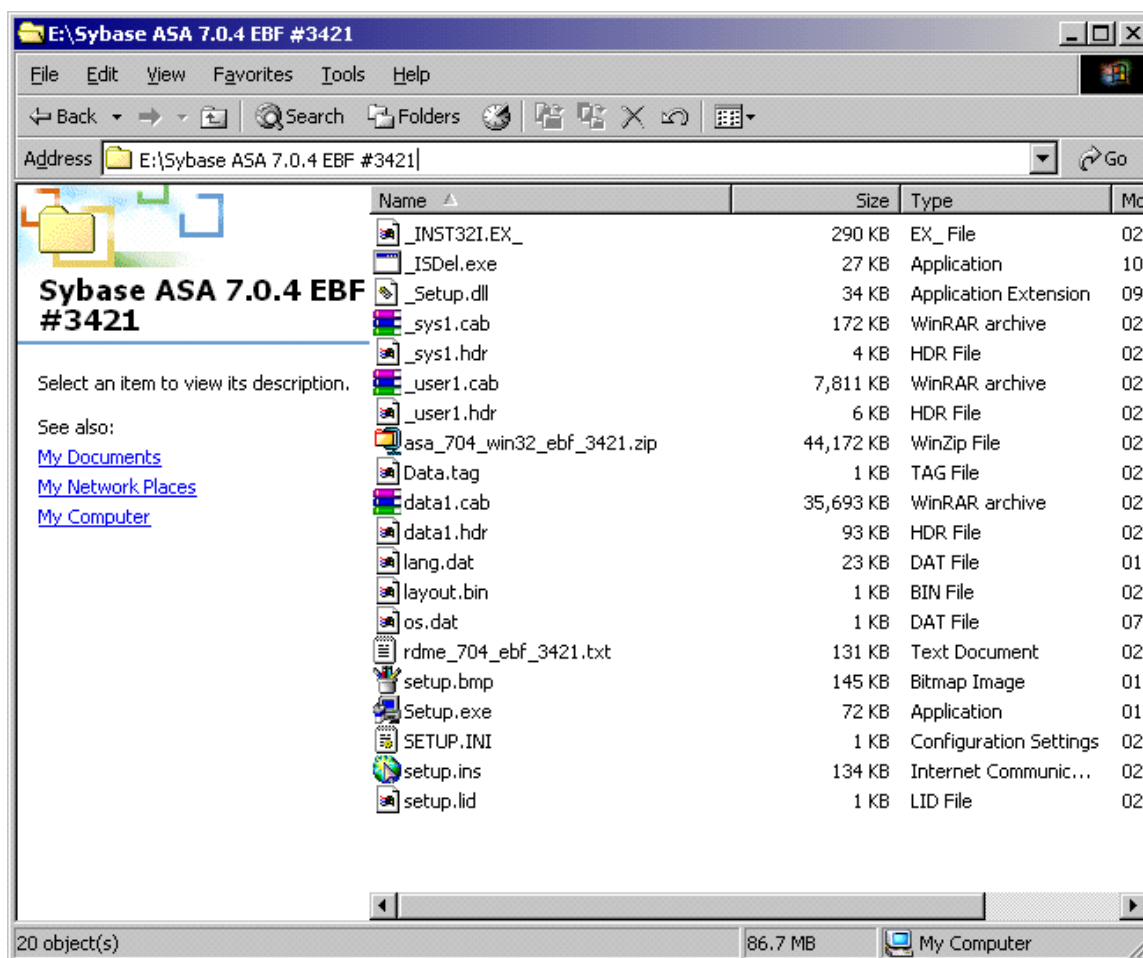


FIGURE 1. Sybase ASA 7.0.4 EBF #3421 Screen

Sybase Upgrade Procedure

9. Sybase installation will install the following:

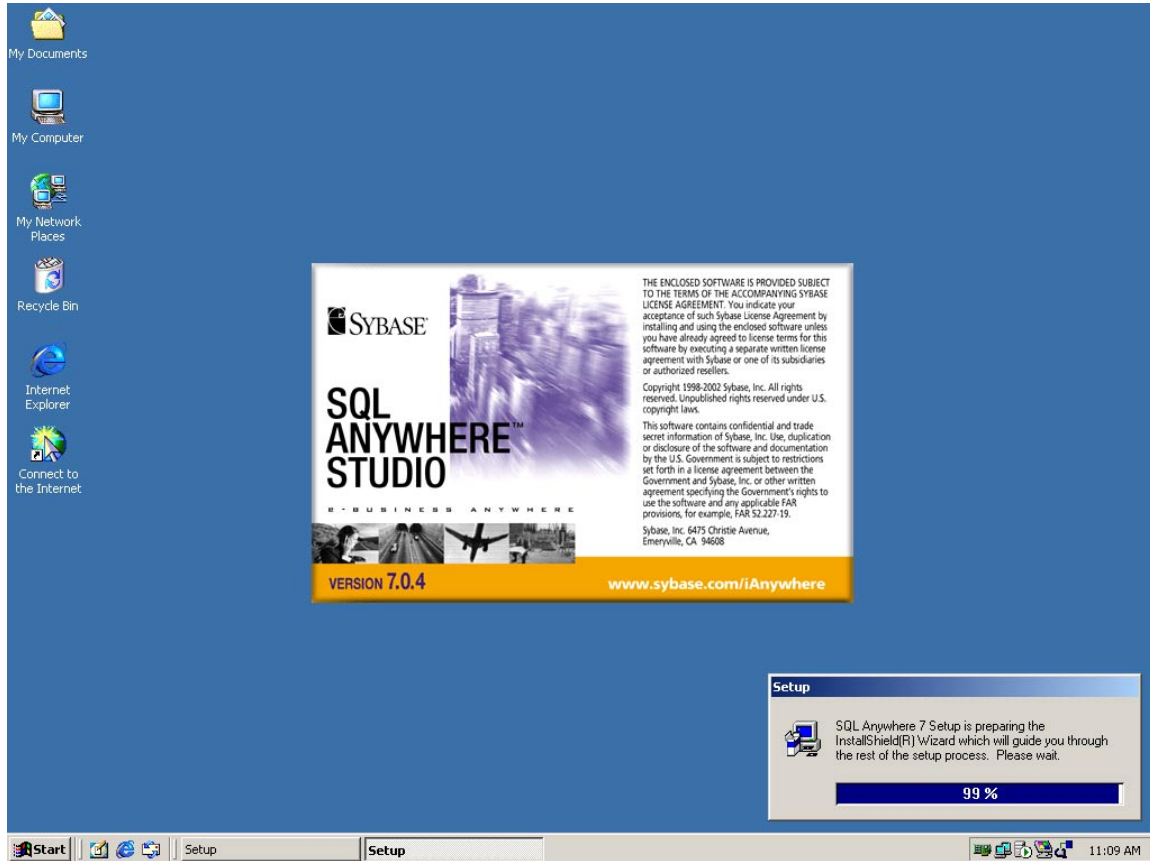


FIGURE 2. Sybase Installation Screen

Sybase Upgrade Procedure

10. At the Welcome screen, select 'Next'.



FIGURE 3. Welcome Screen

Sybase Upgrade Procedure

11. At the Software License Agreement screen, select 'Yes'.

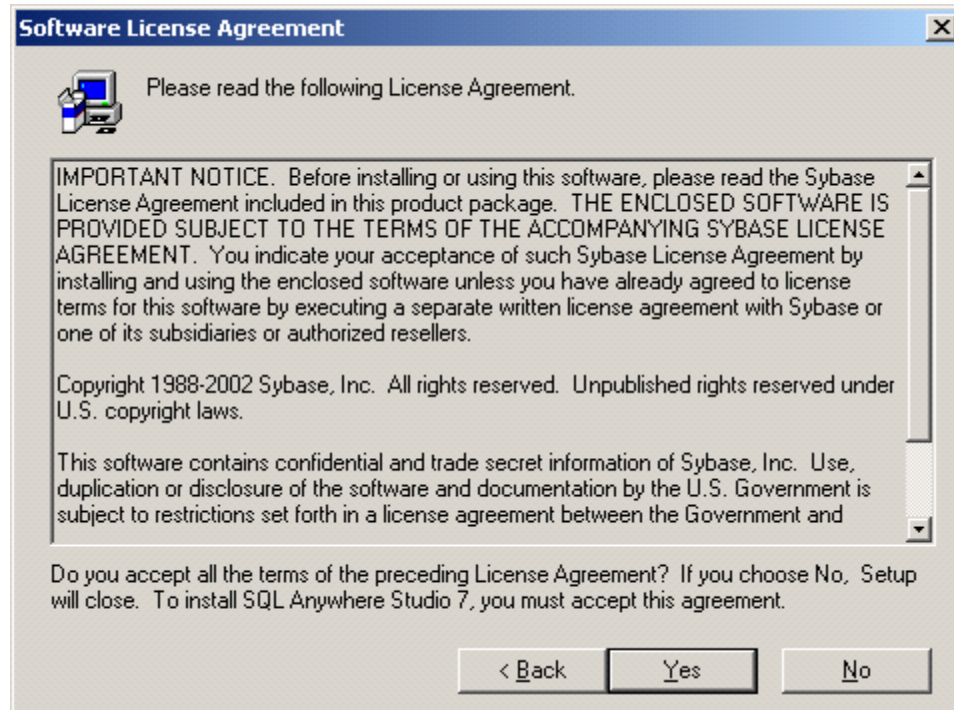


FIGURE 4. Software Licence Agreement Screen

Sybase Upgrade Procedure

12. At the Select Components screen, verify components, then select 'Next'.

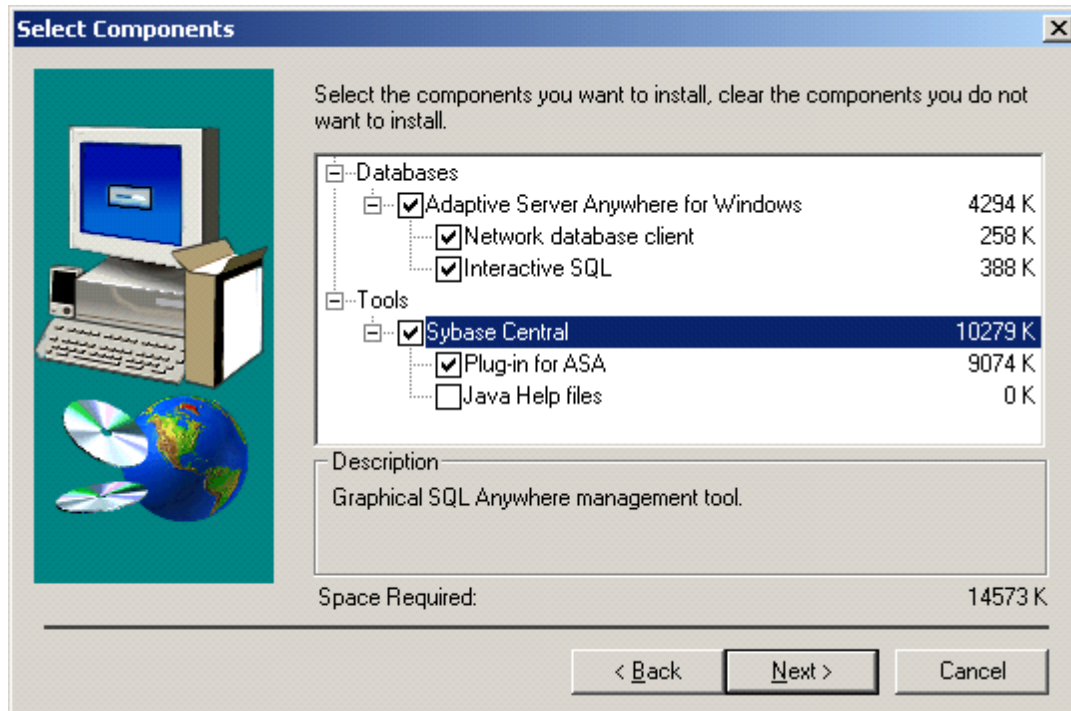


FIGURE 5. Select Components Screen

Sybase Upgrade Procedure

13. At the Choose SQL Anywhere 7 Location screen, select 'Next'.

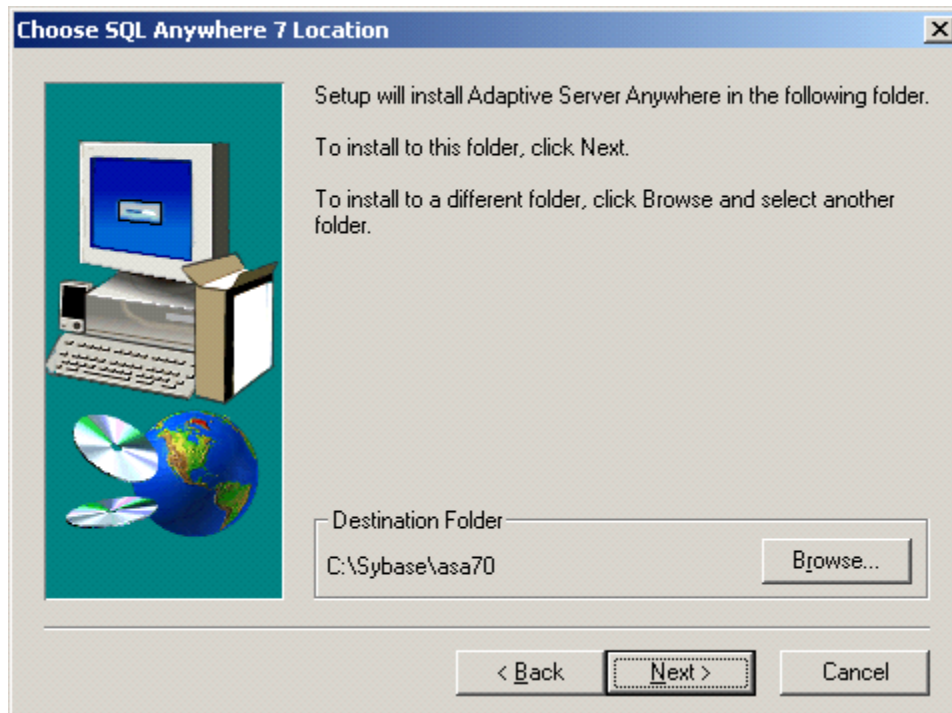


FIGURE 6. Choose SQL Anywhere 7 Location Screen

Sybase Upgrade Procedure

- At the Choose Shared Components Location screen, the default Destination Folder should be used, then select 'Next'.

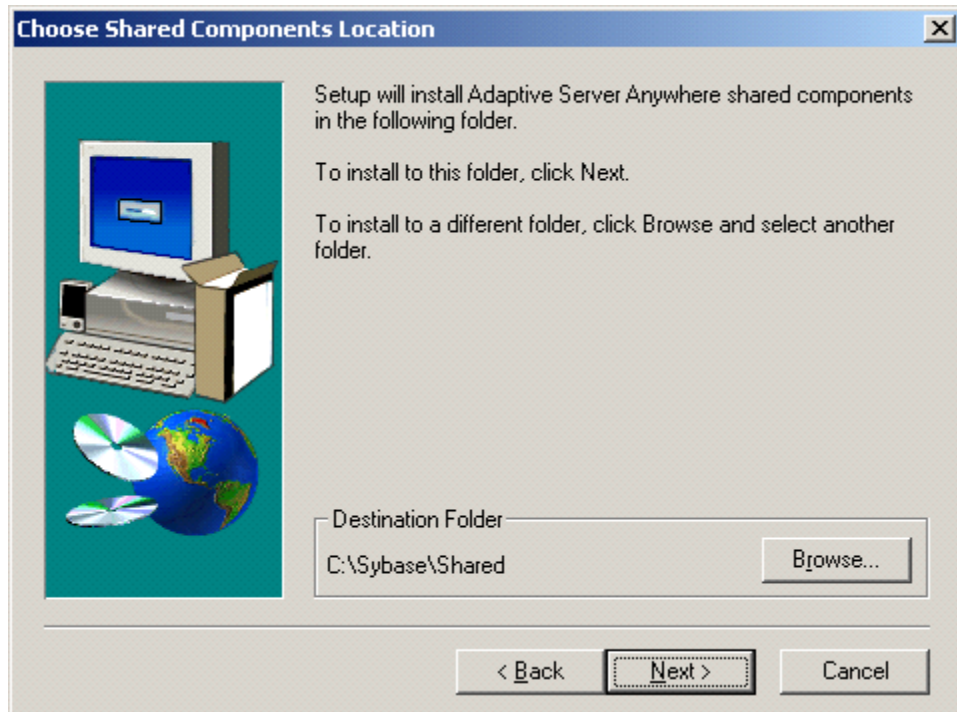


FIGURE 7. Choose Shared Components Location Screen

Sybase Upgrade Procedure

15. At the Start Copying Files screen, select 'Next'.

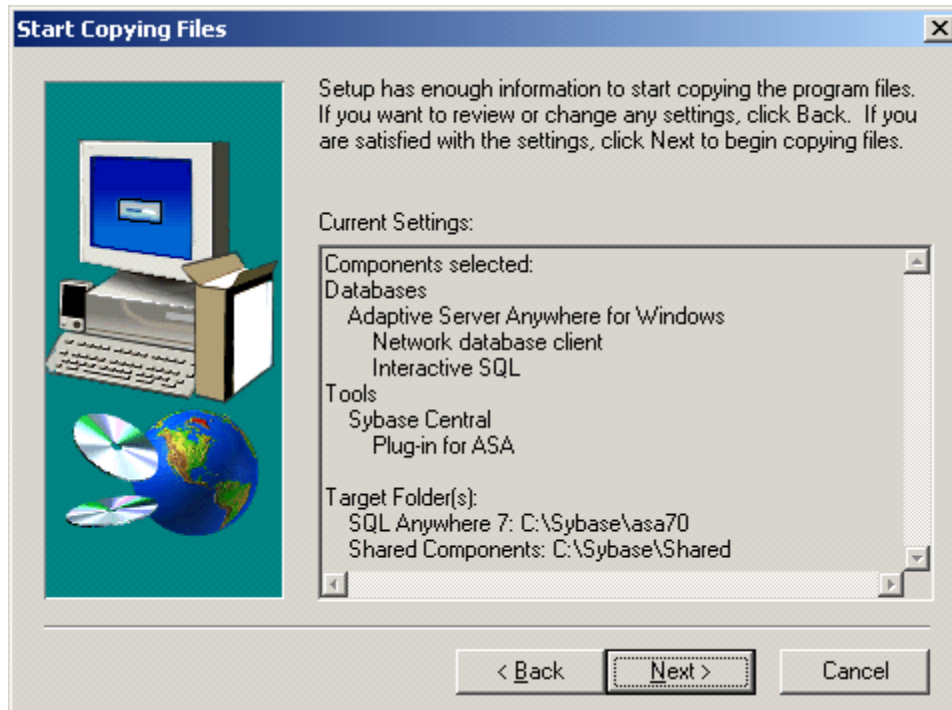


FIGURE 8. Start Copying Files Screen

Sybase Upgrade Procedure

16. At the SQL Anywhere Studio 7 Install (EBF) screen, the status of the installation will be displayed.

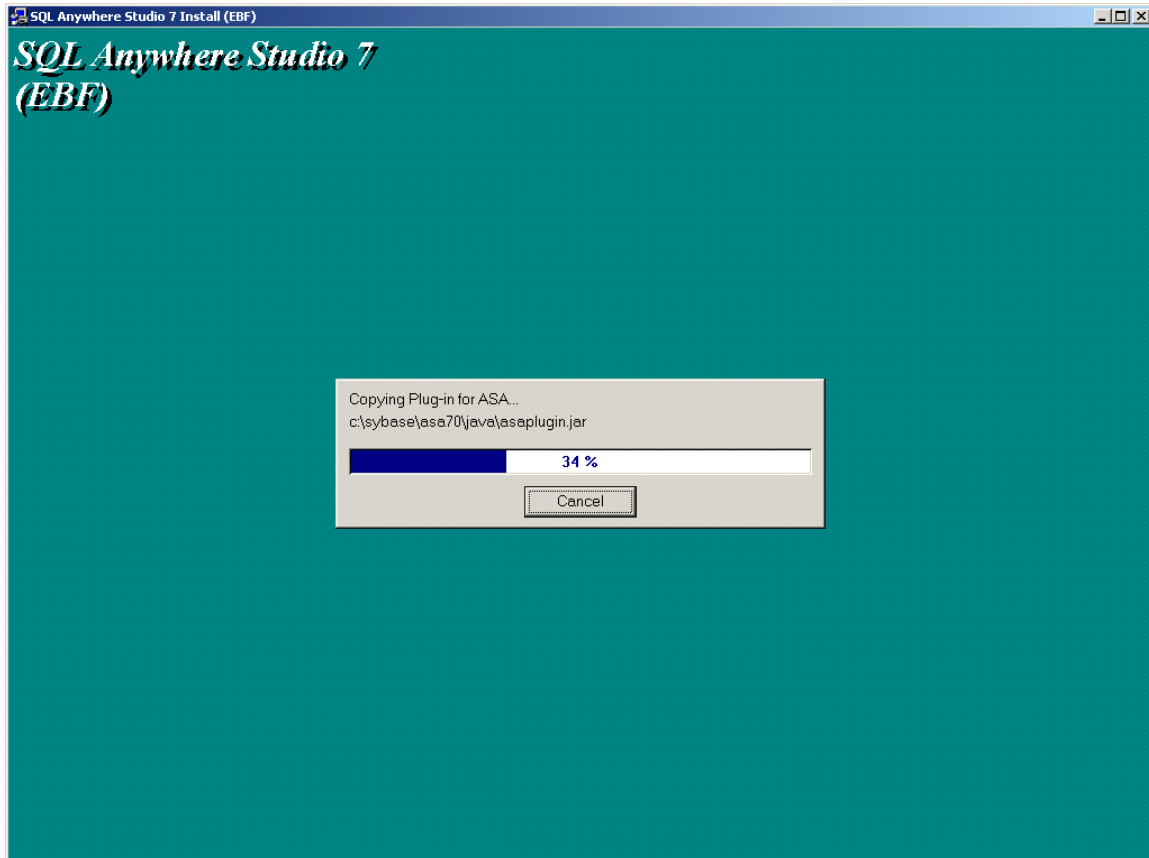


FIGURE 9. SQL Anywhere Studio 7 Install (EBF) Screen

Sybase Upgrade Procedure

17. At the Setup Complete screen, select 'Yes' to restart the computer, then select 'Finish'.

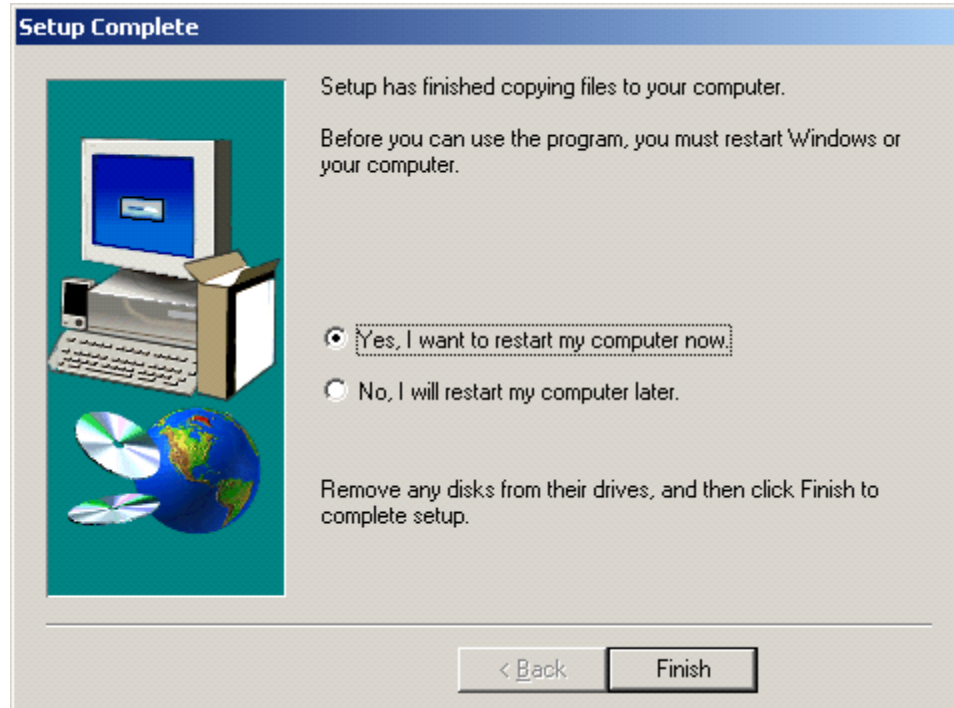


FIGURE 10. Setup Complete Screen

18. After reboot, sign into Saturn as 'Super User'.
19. Select 'Workstation Config' from the Recorder screen.
20. Select 'Run'.
21. Type 'SCVIEW'.
22. Select the 'Tools' button, then select the 'Plug-ins' button. Then select 'ASA7', then select 'OK'.
23. Verify Sybase Version 7.0.4.3421 is shown.
24. Close 'Sybase Server View'.
25. Close 'Workstation Config'.
26. Log out.

Sybase Upgrade Complete

MSDE Upgrade Procedure

MSDE Upgrade Procedures

1. Hit CTRL-ESC.
2. Select Start, select Shut Down, then select Logoff.
3. End all task as required.
4. Logon as the local administrator (Logon: administrator Password: NAD123NAD123)
5. On each workstation, map a network drive to the previously created shared drive on the server.
6. Double-click on the mapped drive.
7. Go to the SQL7 directory.
8. Double-click the SETUP.bat file.

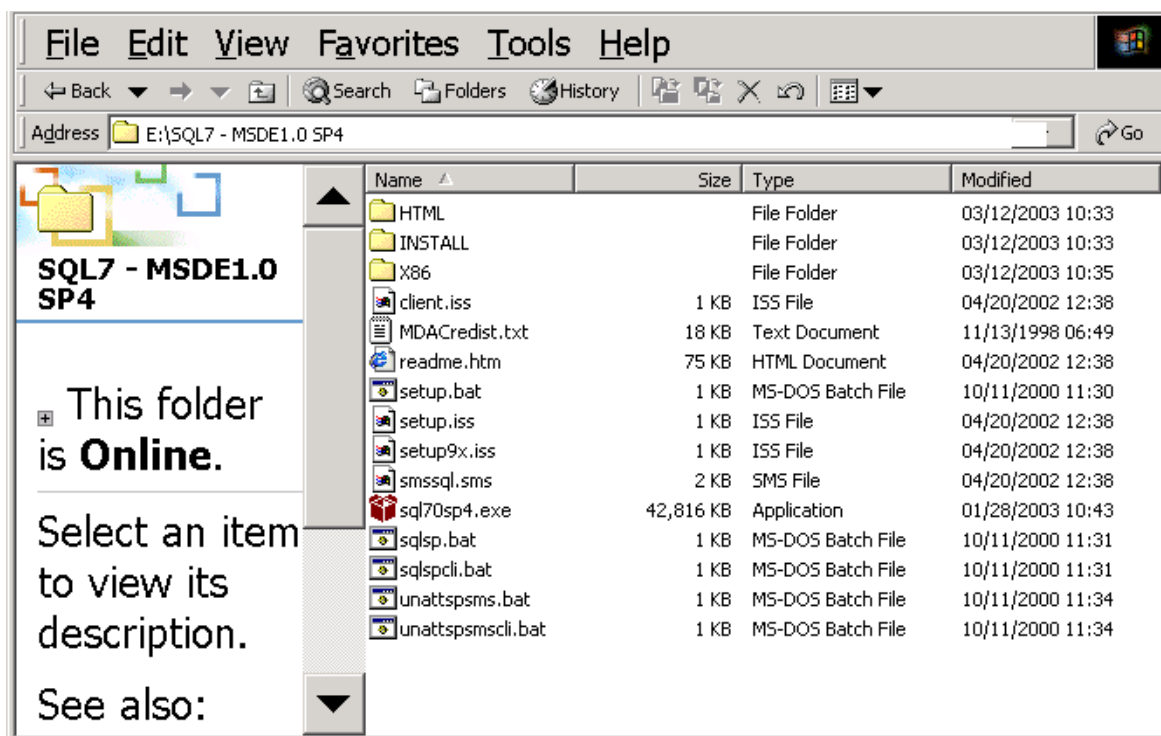
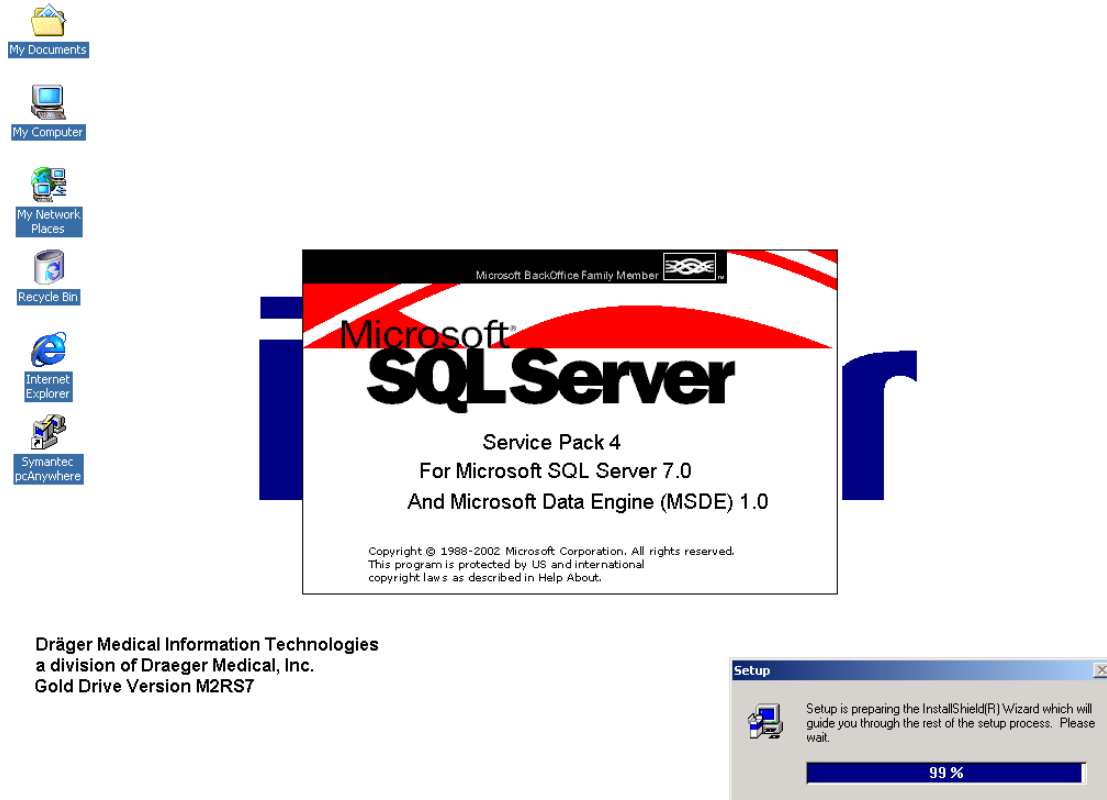


FIGURE 1. Setup.bat Screen

MSDE Upgrade Procedure



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Gold Drive Version M2RS7

FIGURE 2. Setup Progress Screen

MSDE Upgrade Procedure

9. At the Welcome screen, select 'Next'.

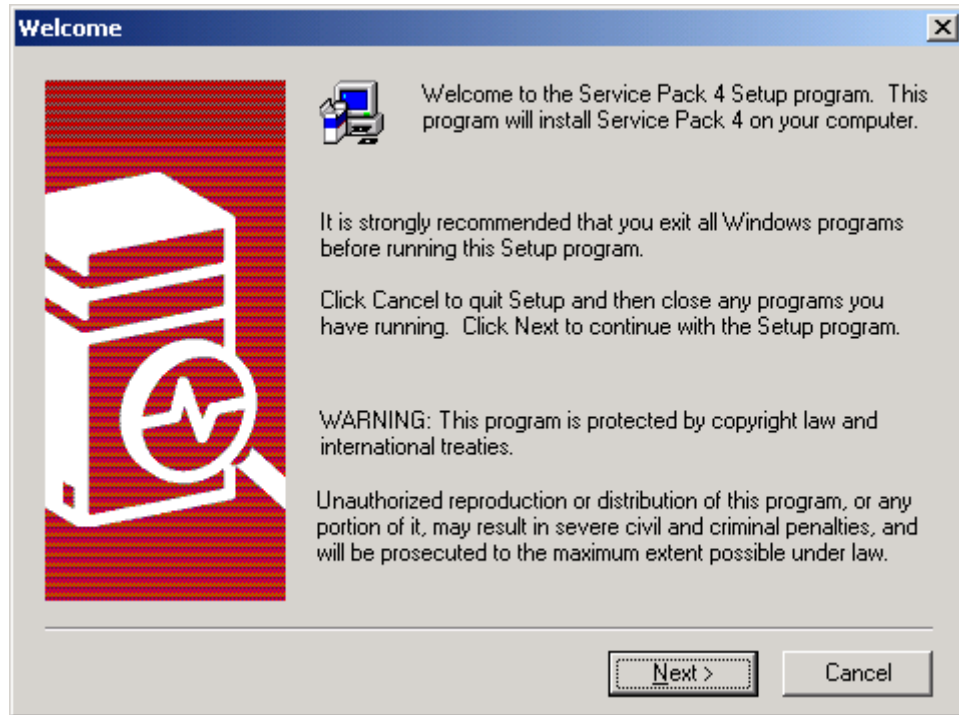


FIGURE 3. Welcome Screen

MSDE Upgrade Procedure

- At the Software Licence Agreement screen, select 'Yes'.

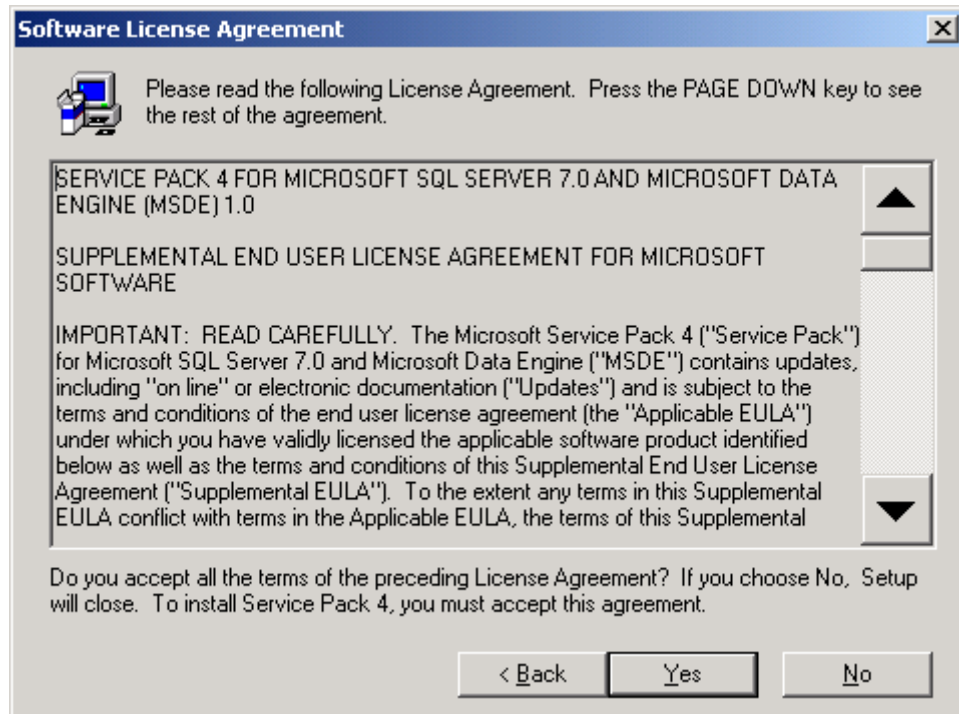


FIGURE 4. Software License Agreement Screen

- Select default (Windows NT) MODE for authentication.
- Select 'Next'.

MSDE Upgrade Procedure

13. At the Start Copying Files screen, select 'Next'.

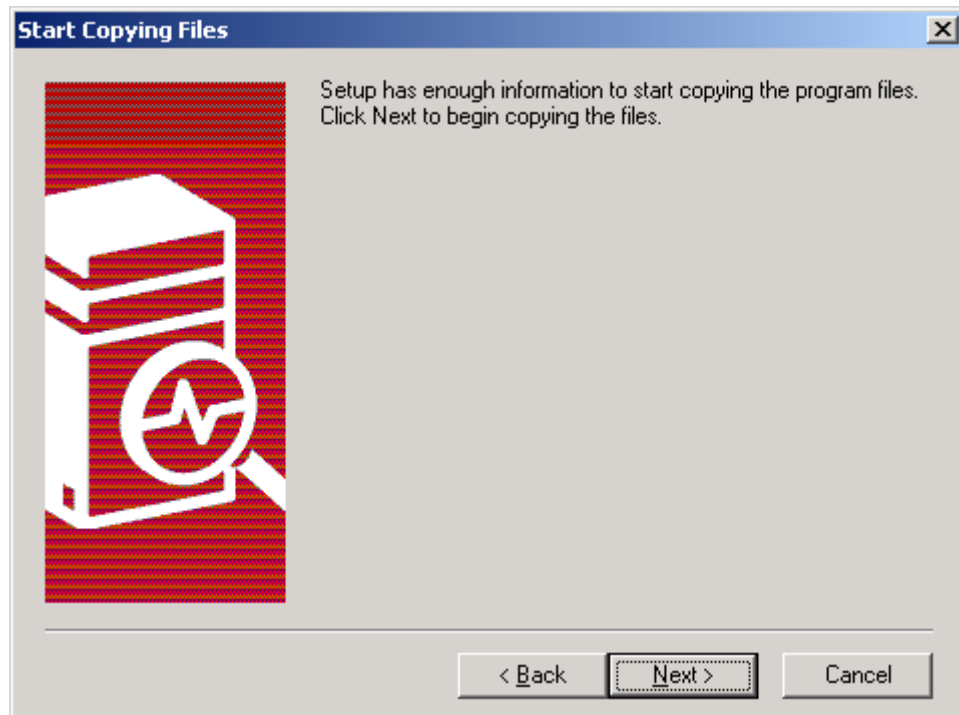


FIGURE 5. Start Copying Files Screen

MSDE Upgrade Procedure

- At the Setup Complete screen, uncheck the 'View Readme' box and select 'Finish'.

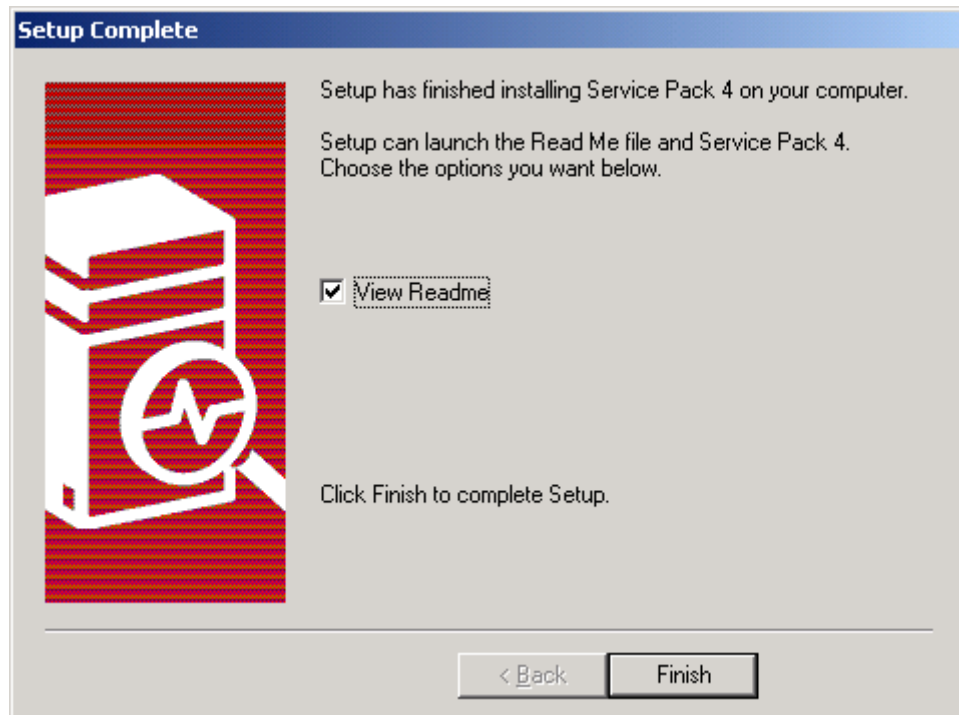


FIGURE 6. Setup Complete Screen

- Reboot the system and verify Saturn functionality.

MSDE Upgrade Complete

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